



muCommander - Quantum Edition Release Notes

Product	muCommander - Quantum Edition
Version	1.2
Date	September 2014

Contents

Purpose of This Release	1
New Features and Enhancements	2
muCommander - Quantum Edition	2
Resolved Issues	4
Known Issues	5
Contacting Quantum	6

Purpose of This Release

The muCommander - Quantum Edition release notes address resolved and currently known issues as well as new features and enhancements.

New Features and Enhancements

muCommander - Quantum Edition v1.2 includes the following enhancements:

- Improved file copy speed
- Optimized network performance
- Stores host and user name history
- Improved error handling/messaging

muCommander - Quantum Edition

For the Scalar LTFs 2.3 release, Quantum is including a modified version of muCommander as the recommended file browser for Windows, Linux and MacOS. Some native file browsers and applications will attempt to perform hidden file reads to gather file information for user presentation causing unexpected tape mounts and severe performance issues. Quantum's version of muCommander eliminates these issues.

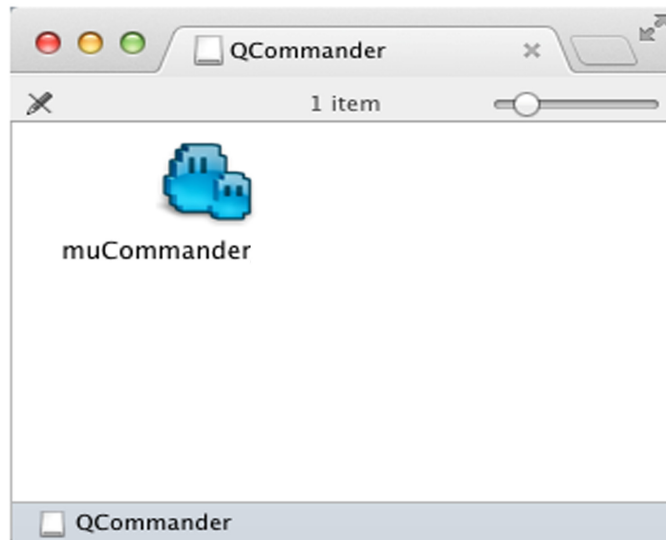
Install muCommander for Windows

- 1 Go to <http://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/sltfs/index.aspx>
- 2 Select the **Downloads** tab.
- 3 From the list of downloads, click the **Download** button for the muCommander - Quantum Edition. A popup window displays.
- 4 Select the **I Accept** checkbox.
- 5 Click **Accept**.
- 6 The .zip file will download through your web browser.
- 7 Save the .zip file to your local machine.
- 8 Extract the contents of the file. The .zip file contains:
 - the muCommander - Quantum Edition .exe
 - the muCommander - Quantum Edition user instructions
- 9 Double-click the **muCommander.exe** file and follow the instructions to complete the installation.
- 10 When installation is complete, refer to the document included in the .zip file for basic instructions on how to setup and use muCommander - Quantum Edition.

Install muCommander for Mac

- 1 Go to <http://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/sltfs/index.aspx>

- 2 Select the **Downloads** tab.
- 3 From the list of downloads, click the **Download** button for the muCommander - Quantum Edition. A popup window displays.
- 4 Select the **I Accept** checkbox.
- 5 Click **Accept**.
- 6 The .dmg file downloads to your **Downloads** folder.
- 7 From the **Downloads** folder, double-click the file to begin the download.
- 8 When complete, a drive icon will display on your desktop.
- 9 Double-click the .dmg drive icon. A window displays with the muCommander icon.



- 10 Drag the muCommander icon to your **Applications** folder.
- 11 When installation is complete, refer to the document included in the .dmg file for basic instructions on how to setup and use muCommander - Quantum Edition.

Install muCommander for Linux

- 1 Go to <http://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/sltfs/index.aspx>
- 2 Select the **Downloads** tab.
- 3 From the list of downloads, click the **Download** button for the muCommander - Quantum Edition Linux version. There are two different versions so choose the one that applies to your version of Linux. A popup window displays.
- 4 Select the **I Accept** checkbox.
- 5 Click **Accept**. The .tar.gz file downloads to your selected folder.
- 6 Extract the files to the necessary destination.
- 7 Open a command line and type `./mucommander.sh`. The application is installed and muCommander - Quantum Edition is opened.

Resolved Issues

This release of muCommander - Quantum Edition has the following resolved issues:

Change Request Number	Service Request Number	Description	Solution
51300		The 'offline' icon is only displayed for vaulted media.	Fixed. The 'offline' icon now shows for media that is offline as well.
52603	3400730	During large file copies, muCommander - Quantum Edition will hang after a number of hours because data is no longer being received.	Fixed. muCommander - Quantum Edition displays an error message.
49964		Copying data from an offline media to an online media appears to complete the copy. However, the copy creates a directory on the destination media but since the source cannot be accessed, it doesn't complete. An error does not display.	Fixed.
51025		While it is possible to rename a folder using incorrect characters in muCommander - Quantum Edition, it is not possible to copy files to this folder from Windows.	Fixed.
51429		The media state is not shown after changing the name of the folder that contains the media.	Fixed.
51522		Attempting to copy the same file multiple times before the previous copy has finished can cause the copy to fail.	Fixed.

Known Issues

This release of muCommander - Quantum Edition has the following known issues:

Change Request Number	Service Request Number	Description	Workaround
51442		The Path field no longer supports connecting to the SLTFS Appliance.	Use the muCommander - Quantum Edition SLTFS tab to connect to the SLTFS Appliance (Go > Connect to Server > SLTFS tab).
51710		Prior to updating to muCommander - Quantum Edition v1.1, the old user preferences must be deleted.	Delete the .xml file in the following directories: <ul style="list-style-type: none"> Windows: C:\Users\<user name>\.mucommander Linux: /<user login i.e root or /home/<user>/ .mucommander/preferences.xml MacOS: /Users/<user>/Library/Preferences/ muCommander/preferences.xml
52747		When trying to change the alias on a full folder, muCommander - Quantum Edition will not display an error.	Avoid changing the name of a full folders.
52695		A folder with a large amount of files may show the folder as empty.	Refresh the muCommander - Quantum Edition window.
52659		muCommander - Quantum Edition works in "Windows Compatibility Mode" so the use of special characters is not possible.	Any folder or file alias' that have special characters will have to be renamed. The following characters cannot be used in alias': <ul style="list-style-type: none"> < (less than) > (greater than) : " (double quote) / (forward slash) \ (backslash) (vertical bar or pipe) ? (question mark) * (asterisk)

Change Request Number	Service Request Number	Description	Workaround
51717		Attempting to connect to SLTFS via Go > Connect to Server > SLTFS tab selecting the NFS protocol will cause an error.	SMB is the only protocol supported in muCommander - Quantum Edition v1.1. However, you must use the SMB protocol from the SLTFS tab (Go > Connect to Server > SLTFS tab).

Contacting Quantum

More information about this product is available on the Service and Support Web site at www.quantum.com/support. The Service and Support Web site contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, or if training is desired, contact Quantum Support:

Global Call Handling	+1 800-284-5101
For additional contact information:	www.quantum.com/support
To open a Service Request:	www.quantum.com/osr

For the most updated information on Quantum Support, please visit: www.quantum.com/support